

Intermediate Level Service Technician (Full Time)

### **Job Summary**

The Service Technician diagnoses and performs standard mechanical, electrical, hydraulic, and pneumatic repairs and assembles equipment for the company and customers. Service Technician's perform work in an efficient and accurate manner to ensure customer satisfaction and company profitability. Employees are responsible for representing the company in a professional and courteous manner to customers; maintaining their person, shop space, tools, and assigned vehicles in a clean and organized manner; and working as part of a team.

Expectations and pay commensurate based on individual knowledge and experience

### **Essential Duties and Responsibilities**

- Assumes essential duties and responsibilities of Entry Level Service Technician
- Ability to work with minimal direction
- Inspect, diagnose, troubleshoot, and locate mechanical deficiencies of moderate complexity on diverse types of farm equipment as assigned by the Service Manager
- Determines extent of necessary repairs, prepares list of parts needs, and reviews with Service Manager
- Ability to read, analyze, and interpret technical information from schematics, technical manuals, drawings and procedures, and governmental regulations
- Leverages available resources for problem resolution, including EDT, Manuals, technical resources, and peer knowledge
- Shares knowledge and assists fellow Service Technicians as needed

### **Physical Requirements**

- Ability to frequently lift or move 10 to 25 pounds, and occasionally lift or move 75 pounds or more
- Ability to push/pull up to 100 pounds of force
- Ability to operate equipment or other power equipment as necessary
- Ability to climb a ladder and carry an object while climbing
- Frequently bending, stooping, kneeling, crouching, and reaching with hands and arms
- Generally required to stand for prolonged periods of time

### **Benefits & Compensation**

- Likelihood of overtime during peak seasons of spring and fall
- Benefits package includes health, dental, vision, and life insurance, as well as 401K
- Paid vacation and sick time
- Paid training
- Company sponsored scholarship available

### **Continuous Development**

At Flanagan Implement, we believe continuous development is vital to the success of our employees and business. As such, employees are required to successfully complete company paid in-person, on the job, and online training to remain current on new equipment.

Individuals in this role who consistently demonstrate skills necessary to perform more complex assignments may be eligible for additional paid training and promotional opportunities.